

Shelley Westgate

Independent Case Manager
Westgate Case Management

Occupational Therapist

shelley@westgatecm.com

Westgate Case Management

Adults

Specialisms
Brain Injury,
Spinal Injury,
Complex Orthopaedic.

Experience of:

Amputation,
Challenging Behaviour,
Disorders of Consciousness,
Mental Health Management,
Pain Management,
Substance Abuse,
Vocational Support.

cmsuk
2023 Awards Finalist
Catastrophic Case Manager of the Year Award

3 HUB
The Case Management Community

hcpc registered
www.hcpc-uk.org

BABICM
Advanced Registered Practitioner Member

CMSUK
Individual Member
Case Management Society UK

IRCM
REGISTRANT

Profile

Shelley prides herself on providing high quality, proactive and compassionate care, and support to her clients. She has been a recent finalist in the CMSUK awards for Catastrophic Case Manager of the Year. A highly trained, hard-working case manager with over 20 years' clinical experience in specialist rehabilitation.

Shelley is confident in guiding her clients and families with a steady and reassuring hand through the complexities and challenges of recovery. She is a skilled collaborator who looks to find creative solutions for her clients that can drive positive results.

Shelley has experience in the treatment and management of a broad range of injuries including brain and spinal injury, neurological disorders, complex orthopaedic, catastrophic injury/polytrauma.

She has worked in acute and rehabilitation settings and has experience of the management of low awareness clients. She is highly effective at structuring and managing multidisciplinary teams in the delivery of goal focused treatments and outcomes. She works successfully with both statutory and private rehabilitation specialists and service providers.

Shelley is an excellent written and verbal communicator, producing thorough, clinically robust reports. She is very organised with excellent interpersonal skills that can develop strong trusting relationships with clients, their families and all the stakeholders involved in the case.

Shelley is experienced in understanding the litigation process and the need for a balanced and flexible approach. She understands and works successfully with both statutory and private rehabilitation specialists and service providers. She works well under pressure and understands the need to manage costs as necessary.

Shelley frequently attracts high praise from her clients and referrers and is regularly approached to manage complex cases.

Testimonial

"I have worked with Shelley for many years now as a case manager on my serious injury cases. She is an excellent case manager with a real empathy for the client's position and who always goes the extra mile for my clients and their families. She also has a good understanding of the litigation process. I enjoy working with Shelley but more importantly my clients benefit from her involvement in their recovery/rehab journey."

Personal Injury Solicitor

Location

Crawley, Sussex

Coverage

South East

Professional Memberships & Registrations Member of MTSP Code of Conduct	Health & Care Professions Council (OT30133) Advanced Registered Practitioner, British Association of Brain Injury and Complex Case Management (6827) Case Management Society UK (17-3616-A) Institute of Registered Case Managers (RCM1896) Major Trauma Support Partnership Code of Conduct Evidence available on request.
CQC Registration Status Regulated by CareQuality Commission	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc (Hons) Occupational Therapy, University of Southampton 1999 ILM (Institute of Leadership and Management) Level 3 Certificate in First Line Management 2011
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 4 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Shelley Westgate
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.