



Helen Long

Independent Case Manager
Island Case Management

Occupational Therapist

helen@islandcm.co.uk



Adults

Specialisms

Brain Injury,
Complex Orthopaedic,
Complex Polytrauma.

Experience of:

Vocational Support.



The
Case Management
Community



www.hcpc-uk.org



Profile

Helen is a clinical specialist occupational therapist and rehabilitation case manager with extensive experience in Neurological Assessment and Rehabilitation. Her case management work includes clients with acquired brain injury and complex musculo-skeletal injury.

Through a large network of contacts, Helen has built a reputation as a highly efficient professional occupational therapist and case manager. Retaining a clinical lead position within the NHS until August 2024 has enabled a holistic approach to her work. Helen brings all elements of healthcare together in order to secure cost efficient as well as timely interventions for her clients.

Helen started her own practice as a case manager in 2016. She currently has over 30 years' experience working as an Occupational Therapist in both the NHS and private sector. She continues to work in an entirely client-centred way, ensuring the client has access to the services, which will ensure the best possible outcomes through their rehabilitation journey.

Helen ensures that channels of communication are kept open between all stakeholders throughout her case management practice. She ensures a high standard of assessment and report writing throughout.

Helen uses a motivational, goal orientated approach to truly enable her client's to reach their maximum level of independence and wellness.

Testimonial

"Helen is a first class case manager who managed a complex brain injury case in an exemplary manner. She was open and approachable, whilst at all times professional and keeping in mind the commercial realities of the case. The rehabilitation was subject to some constraints due to incomplete funding by the Defendant, which Helen was able to overcome in an innovative and effective way. She built up excellent rapport with the family, as well as the client, and I would happily instruct Helen again and have recommended her within my team."



Associate, Personal Injury Solicitor

Location

Ryde, Isle of Wight

Coverage

South East England

Professional Memberships & Registrations  <small>Member of MTSP Code of Conduct</small>	<p>Health & Care Professions Council (BT0213272) British Association of Brain Injury and Complex Case Management (2864252) Case Management Society UK (19-4428-A) Institute of Registered Case Managers (RCM2595) Member of the Major Trauma Support Partnership</p> <p>Evidence available on request.</p>
CQC Registration Status 	<p>3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.</p>
Qualifications	<p>BSc (Hons) Combined Social Science, University of Bath Spa 1994 Post Graduate Diploma Occupational Therapy, Queen Mary & Westfield College, University of London 1996</p>
Continuous Professional Development	<p>Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.</p>
Professional Liability Insurance Policy	<p>Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.</p>
GDPR compliant	<p>Current ICO Certificate available on request. Data Controller: Helen Long</p>
Enhanced DBS Certificate & Update Service	<p>Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.</p>
Key Policies	<p>All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.</p>