



# Steven Lock

**Independent Case Manager**  
**Gilchrist Bramwell Case Management Services Ltd**

**Physiotherapist**

**steven@gbcms.co.uk**



## Adults

### Specialisms

Brain Injury,  
Neurological Injury,  
Complex Orthopaedic,  
Complex Polytrauma.

### Experience of:

Autistic Spectrum  
Disorders,  
Mental Health  
Management,  
Pain Management,  
Vocational Support,  
Spinal Injury.



The  
Case Management  
Community



[www.hcpc-uk.org](http://www.hcpc-uk.org)



## Profile

Steven is an experienced Case Manager with a physiotherapy background, specialising in complex and catastrophic injuries, delivering coordinated, goal-focused rehabilitation with a compassionate and client-centred approach.

His clinical foundation enables him to understand both the acute and long-term impact of serious injury, supporting effective and appropriately paced rehabilitation planning.

Steven has case management experience in complex polytrauma, acquired brain injury, and spinal cord injury, as well as chronic pain management. He is also proficient in supporting clients with neurodiversity and complex mental health challenges. He also provides vocational rehabilitation, including graded return-to-work planning and workplace adjustment recommendations. Steven works collaboratively with clients, families, legal representatives, and multidisciplinary teams to deliver structured, goal-focused rehabilitation that promotes independence, maximises functional recovery, and supports sustainable long-term outcomes for the client.

## Testimonial

"When he was first appointed to me, I was in a really dark place mentally and honestly couldn't see a way out. He took the time to explain everything clearly and always made sure I knew he was available if I needed support. He kept me updated with all appointments and every step of the process. Any new information he received, I was informed immediately. From the bottom of my heart, I honestly don't know what I would have done without him. He worked incredibly hard and truly went above and beyond. Thank you, Steven!"

*Rehabilitation Client*

"Steven provided support for a client with a complex clinical and social situation, focusing on achieving meaningful independence and practical outcomes. His personalised rehabilitation plan empowered the client to take an active role in their recovery while ensuring clear communication with the legal team. Steven's dedication, clinical expertise, and structured approach delivered consistent, goal-focused results."


*Claimant Solicitor*

## Location

Gateshead, Tyne & Wear

## Coverage

Midlands, Northern England, Scotland, International.

<b>Professional Memberships &amp; Registrations</b>	<p>Health &amp; Care Professions Council (PH104919)</p> <p>British Association of Brain Injury and Complex Case Management (1822818)</p> <p>Case Management Society UK (22-7135-A)</p> <p>Evidence available on request.</p>
<b>CQC Registration Status</b> 	<p>3HUB Ltd is Registered with CQC 21/03/2024 <a href="#">Click here for CQC registration</a>; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity).</p> <p>Current Rating: CQC has not inspected this service yet</p> <p>Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.</p>
<b>Qualifications</b>	BSc Physiotherapy 2014
<b>Continuous Professional Development</b>	<p>Regular training and formal 3 monthly supervision.</p> <p>Professional development reviews and governance/due diligence checks are undertaken annually.</p> <p>Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.</p>
<b>Professional Liability Insurance Policy</b>	<p>Professional Indemnity Cover: up to £6 million per claim</p> <p>Public Liability Cover: up to £6 million per claim</p> <p>Policy details available on request.</p>
<b>GDPR compliant</b>	<p>Current ICO Certificate available on request.</p> <p>Data Controller: Steven Lock</p>
<b>Enhanced DBS Certificate &amp; Update Service</b>	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
<b>Key Policies</b>	<p>All our policies and procedures are reviewed annually, and full details are available on request.</p> <p>Our suite of policies and procedures include Governance (including third party due diligence), Data &amp; IT, Safeguarding, Safe Working &amp; Risk Management, Employment, Clinical.</p>