



Pip Ritchie

Independent Case Manager
Bespoke Rehab Ltd

Physiotherapist

pip@bespoke.rehab



Adults & Children

Specialisms

Brain Injury,
Spinal Injury,
Complex Polytrauma,
Complex Orthopaedic.

Experience of:

Amputation,
Burns and Plastics,
Cerebral Palsy,
Challenging Behaviour,
Disorders of
Consciousness,
Intensive Care,
Learning Difficulties,
Pain Management,
Vocational Support.



The
Case Management
Community



www.hcpc-uk.org



Profile

Pip is a highly motivated and caring rehabilitation case manager with 12 years clinical experience of supporting both adults and children with complex trauma, including brain, spinal and orthopaedic conditions.

Pip has a background as an experienced physiotherapist which informs her role to ensure a knowledgeable and structured approach to the clients rehabilitation journey.

Pip is skilled in navigating and communicating with the NHS and Social Care sectors having built her clinical experience working within statutory services.

Pip understands the importance of robust and concise reporting with clear evidence of client need and the provision of well thought through and effective solutions.

Pip is diligent, approachable and hard working. She is alive to the detail and dynamics of the client and family situation when going through life changing trauma and adopts a well informed and sensitive approach. She is highly experienced in recruiting, guiding and supporting care and multidisciplinary teams to ensure the clients goals are understood and met in order to maximise their rehabilitation potential and quality of life.

Testimonial

"Thank you for supporting my Dad to get home quickly after his accident. He had a fantastic team of support around him to get him back on his feet again, which you organised." – *Daughter of a client.*

"Pip is a super approachable team member, who always finds the time to support others. No problem is ever too big. She will find a way to help resolve it, in a calm and timely manner." - *Physiotherapist Colleague*

Location



Exeter, Devon

Coverage

South East England, South West England.

Qualifications

BSc Hons Physiotherapy 2013

Professional Memberships  Member of MTSP Code of Conduct	Health & Care Professions Council (Reg: PH102565) British Association of Brain Injury and Complex Case Management (Reg: 2588612) Case Management Society UK (Reg: 17108-A) Chartered Society of Physiotherapy (Reg: 093775) Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct Registration evidence available on request.
CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration ; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Jonny Ritchie for Bespoke Rehab Ltd.
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.